













# A GUIDE TO USING THE DRIVER REVIVER ONLINE SYSTEMS



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### How to Log Into the Portal

1. Go to the Driver Reviver website: www.driverreviver.com.au

2. You'll see a button that says "Member Login". Click to go to the login page.

**3.** On the login page, enter your email address and then your password.

 If you've forgotten your password, you can reset it by clicking "Forgotten password?" and entering your email address.

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#### **How to Order Supplies**

- Once you're logged in, click on your site name from the "Portal" link – you may need to press the small arrow to show your site name.
- 2. You will see two order buttons in the top right-hand corner. Clicking "Previous Orders" will show any recent orders placed for your site. This is a good way to see what quantities your site has ordered previously, or to check if an order has already been placed for the next campaign.
- **3.** To place an order, click "Order Supplies".







**4.** Fill in the form. Content Onter Surplies Previous Onters A red asterisk means this field needs to be filled in or you will not be able to submit your form. **Delivery contact name \*** New Courth Wale 5. Choose if you are ordering for a **Delivery details** single site or multiple sites. Are you placing this order for a single site or multiple site Supplies can be ordered for multiple sites on one order form | will need to complete a form per delivery location. Single site Multiple sites **Delivery contact name** 6. Enter your name. If supplies are being delivered Delivery contact name \* to a business address, enter the business name under "Delivery Company", otherwise leave this **Delivery Company (if applicable)** If you are having your items delivered to a business address, please include it here blank. 7. Enter the delivery address, Delivery Company (if applicable) state and postcode. Enter your If you are having your items delivered to a business address, please include it here telephone number and email address. Delivery address \* Delivery suburb/town \*

8. "Authority to leave" means: Does the delivery service have the authority to leave your order unattended?

**9.** "Yes" means the courier will leave the stock at the delivery address whether anyone is there or not.

**10.** "No" means if no one is around when the courier comes, the order will be taken to your local post office.

Australia Post will notify you so you can collect it from there.

**11.** Notice that you can see how much of each item is in one carton. If you don't need an item, leave it blank.



**12.** Enter your comments here. Ensure you make a comment if it's a top up order.

**13.** When you have completed your order, hit "submit".

**14.** Check your email address to make sure the order has gone through.



#### Note:

If the form fails to confirm, go back through the form and make sure you have filled in all the fields with a red asterisk (\*) next to it.

#### How to Update Your Operating Hours

Your site's operating hours appear on the Driver Reviver website and in the app. This helps motorists know when you're open and helps them plan their stops. Keeping your hours up to date also helps the national office to know which sites are active during each campaign.

 Go to the website: driverreviver.com.au and log into the portal.

**2.** Click on your site name. Press the arrow to reveal more.



**3.** Use the calendar to choose the date.

6th September 2023, 09:00 am to 12:00 pm	
29th September 2023, 09:00 am to 12:00 pm	
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**4.** Enter your opening and closing times. It's in 24hr time.

 To add another date select "Add content" and enter the new dates and open and closing times.

**6.** If you make a mistake press the "rubbish bin" and start again.

 If your site is a Visitor Information Centre and open daily, you can write "Open Monday to Friday 9am – 4pm", in the "Additional Text" section instead of selecting individual dates.

	11 11th August 2023, 08	:00 am to 04:00 pm					
	6th September 2023,	09:00 am to 12:00 pm					
	29th September 2023	, 09:00 am to 12:00 pn	n				
	Day *	29/09/2023	×	12			
	From *	09:00:00	×	O			
	То *	12:00:00	×	•	t		
	30th September 2023	, 09:00 am to 06:00 pn	n		•		
14 11th	August 2023, 08:00 am to 04	:00 pm					
14 6th 9	September 2023, 09:00 am to	12:00 pm					
14 29th	September 2023, 09:00 am to	06:00 pm					
14 30th	September 2023, 09:00 am to	06:00 pm					
14 1st C	October 2023, 09:00 am to 06:	:00 pm					
			Add	content			
Open 9.00a	am to 1.00pm Monday to Frida	ay when Visitor Informa	ation Cent	re is open		•	

	30th September 2023, 09:00 am to 06:00 pm
	1st October 2023, 09:00 am to 06:00 pm
	Add conter
Additional Text	Open 9.00am to 1.00pm Monday to Friday when Visitor Information Centre is op
	K
Content publiched: and	is visible as the wakrite
	is visible on the website

8. Click "Save and publish". A green tick will appear. This means your information will instantly appear on the website and app.
9. Need more help? Email: support@driverreviver.org.au

#### Note:

- If something is wrong, the screen will show any errors in red. The easiest thing to do is to delete the red entry and enter the information again.
- Don't forget to press "Save and publish". If you don't, the information will not be entered.
- Don't delete old dates. The national office uses past dates to calculate hours for all sites annually. Being able to see when each site has been operating is really useful!



### How to Complete a Daily Site Report

## **BY PAPER**

**1.** Fill in the details.



 Post to: Driver Reviver, 168 Sturt Street, Southbank, VIC 3116



# ONLINE

 Scan QR Code or go to ses.snapforms.com.au/form/ dailyreport

- Enter the details. Name, Your State, Site Name, Reporting Date, Hours Open, Number of Volunteers (If your site uses paid staff, put 0 for the number of volunteers.)
- **3.** Enter your estimate of how many visitors you served during your open hours.





How many people visited the site today?	How many cars stopped at the site today?
Approximate Quantity	Approximate Quantity
How many coffee/tea cups were served?	How many biscuits were served?
Approximate Quantity	Approximate Quantity
Approximate Quantity Anything else you'd like to tell us ?	Approximate Quantity
Approximate Quantity Anything else you'd like to tell us ? Anything else you'd like to tell us ? Any photos from today that you'd like to share? (Attach a	Approximate Quantity
Approximate Quantity Anything etise you'd like to tell us ? Vey photos from today that you'd like to share? (Attach a	Approximate Quantity i many as you like - we love seeing photos of your site in action)



4. Hit "Submit".